User Involvement

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1) Those who use the infrastructure to do research (*Users*)
2) Those who populate it with data and services (*Providers*)
3) Those who build and operate the technical infrastructure (*Operators*)
4) Those who manage the infrastructure (*Managers*)

Adapted from Steven Krauwer 2013
Highlights

CLARIN Annual Conference, 15 October 2015
The User Involvement Group

General Information

A working group for people working on user involvement and engagement activities in all CLARIN member countries. Please use this space for sharing information and asking questions.

User Involvement

Catalogue of User Involvement Activities - Snapshot 8.10.15
Submitted by Martin Wynne 5 days ago

Private files

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Country summaries from the Utrecht meeting in September
Submitted by Martin Wynne 29 days ago

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Group Composition

Hetty Winkel
Group owner

Group members

Martin Wynne

Steven Krauwer

Bente Maegaard
National and ERIC levels

What the ERIC can do:

- Promoting and supporting cross-border participation;
- Collecting statistics on usage and uptake, and aggregating reports;
- Developing success stories and case studies for reuse in other countries;
- Supporting new countries and new initiatives;
- Sharing know-how across borders.
The User Involvement Handbook

- Providing infrastructure and resources
- Working Groups in academic disciplines
- Curation projects
- Demonstrator projects
- Developing bespoke tools for a project
- Joint research projects
- Workshops on academic research topics
- Workshops organized around language resources and tools
- Get involved with a new community
- Creative camps
- Education and training
- Strategic alliances
- Surveys of users
- Success stories
- Providing advice and support
- Mobility schemes
- Promotion via external publications
- Advertising
The User Involvement Survey

User Involvement Activities by Country

- NL
- DE
- PL
- AT
- DK
- EE
- SV
- NO
- ERIC
- CZ
- BG
The User Involvement Survey

User Engagement Activities by Type

- Demonstrator project
- Curation project
- Course
- Workshop
- Research project
- Helpdesk
The User Involvement Survey

User Engagement Activities by Subject Language

- NED
- POL
- ENG
- DEU
- SGN
- others
The User Involvement Survey

User activities by discipline

- Linguistics & Philology
- History
- Literary Studies
- Sociology
- Phonetics
- Computational Linguistics
- Media Studies
- Anthropology & Ethnolinguistics
- Political Science
- Lexicography
- Other
- Other Humanities
- Classics
- Text Encoding
- Text encoding
- Other Social Sciences
- Psychology
Measuring usage and impact - time to get counting!

Publications directly resulting from CLARIN activities;
- Citations in academic publications to CLARIN (covering both CLARIN itself and data and tools distributed through CLARIN);
- Uses of resources - downloads, jobs, hits;
- Visitors to websites;
- Participants in CLARIN activities (workshops, projects);
- Users of the outputs of CLARIN curation, demonstrator and research projects;
- Requests to helpdesks and other contact points;
- Externally funded research projects resulting from CLARIN user engagement activities;
- Case studies and success stories, videos, guides etc. published.
Workshops

- Working with digital collections of newspapers;
- Exploring the past in oral history archive materials;
- Linking and exploring parliamentary records;
- Analysis of social media.

Website

- Developing the CLARIN portal, especially access to information from the CLARIN countries and projects;
- Showcases and in-depth case studies.

Teaching and Learning Resources

- Building a sustainable registry of courses and other educational material related to the use of digital language resources and tools in HSS research.
User involvement – next steps

How can we do more and do better?

- National and international activities: sharing information, expertise and know-how; coordinating events;
- Increasing the rate of communications and activities of the user involvement working group;
- Developing a user involvement strategy;
- Updating and enhancing the CLARIN portal;
- Measuring user engagement.